



## Utility Re-connection Information Update

**City of Sand Springs, Oklahoma**

**Updated: June 4, 2019**

### **ELECTRIC:**

- PSO continues to re-connect electrical service to residents in the Meadow Valley neighborhood who have had a damage assessment by the City that found no electrical issues. The City releases addresses for re-energization based on inspection results from the day.
- The City has released electric to 90 homes in Meadow Valley to date. Additional releases will be made later today. The Town and Country neighborhood is not in the city limits and is governed by Tulsa County.
- If your City damage assessment inspection found an electrical issue such as outlets or wiring that were exposed to floodwaters, you will need to contact an electrical contractor currently licensed by the State and registered with the City to check your electrical system and make repairs. Your contractor will request a no charge electrical permit from the City – as well as an inspection once repairs are made. If the inspection passes, the City will then release your electrical service to PSO for re-energization.
- You can check on your damage assessment results, as well as the status of any permits or inspections, by call the City's Neighborhood Services Division at 918-246-2500, ext. 2572.
- Electrical permits and inspections serve to protect homes from fire and people from electrocution.

### **NATURAL GAS:**

- ONG has placed significant resources in Meadow Valley to service its system – including meter replacement, testing of natural gas lines, and safety checks of natural gas appliances inside your home.
- Customers can have their gas service turned back on if ONG determines it is safe to do so. Notices are being left on front doors if ONG personnel were unable to restore service.
- If ONG determines repairs are necessary on your part before restoration of natural gas service, you will need to have a plumbing contractor currently licensed with the State and registered with the City make the repairs and call the City for a no charge permit and inspection. Upon passing inspection, the City will release the service to ONG for restoration.
- Repairs to heating and air conditioning systems are done by licensed and registered mechanical contractors.